

PLATIT'S LIFECYCLE MANAGEMENT



PLATIT® **11** - Series

Service throughout the entire life cycle of your unit

At PLATIT, you enjoy service that leaves no questions unanswered. Whether you need spare parts or new cathodes, advice or upgrades: Our experts will make sure that your coating unit operates optimally at all times, ensuring that you achieve the best possible coating performance.



Spare parts for your PVD unit

Unwanted downtime of your unit must be avoided, as it costs your company money and customer loyalty. For this reason, we place the utmost importance on the smooth supply of important spare parts.

Our central warehouses in the Czech Republic, Switzerland, the United States and China guarantee fast delivery times and short distances for the supply of a wide range of spare parts. The service teams at these locations can be reached via the hotline and always provide top-level support.

As our customer, you get access to our online service database, in which your PVD unit is already entered. Here, in addition to your technical advisor, you will also find detailed information on spare parts for your coating unit, exploded drawings as well as the service history and condition of your machine in order to facilitate targeted problem solving.

Support solutions for rapid assistance with problems

Our mission is to support you in everything that concerns your PLATIT PVD coating unit. From the first questions asked shortly after installation to advice years later.

Training programs will help you and your staff take full advantage of the capabilities of your new PVD unit right from the start.

Our online service database is available 24/7 to provide quick and practical answers to frequently asked questions. In this way, many minor everyday hurdles can be quickly eliminated.

Through our hotline, our service technicians provide full support for more complex issues or difficult problems related to your unit. This extends to remote diagnostics, where our experts go through the process with you step by step to identify the source of the fault.

Of course, we will regularly be at your facility for maintenance if you engage us. At this time, many questions can be clarified, and processes improved if necessary.

Don't forget to ask about our service packages! These packages offer numerous advantages and ensure that your unit always receives the attention it needs.



The Premium Plus package

One example is our Premium Plus package, which aims to increase OEE (Overall Equipment Efficiency). Over the term of the contract, the package includes:

- 24 months warranty
- 2 service technician visits incl. spare parts: 12 and 24 months after commissioning
- Complete support via hotline and internet
- All working hours and travel expenses of the service technicians.

For the first two years, the Premium Plus package guarantees maximum uptime for your coating system, maximum planning reliability, cost transparency, reduced maintenance costs, and improved performance with consistent coating quality.



Upgrades and Retrofits for a long life of your unit

Like any high-tech unit, PLATIT's PVD units are continuously evolving and improving with each generation. With our upgrade programs, you can add new performance dimensions to existing coating units or bring the productivity of your system up to the latest state-of-the-art.

Retrofit measures allow you to technically rejuvenate unit components in a targeted manner and thus significantly extend the overall service life of the unit. Replacing components such as drives, pumps, sensors or controls can boost efficiency, making your PVD unit even more economical to run.

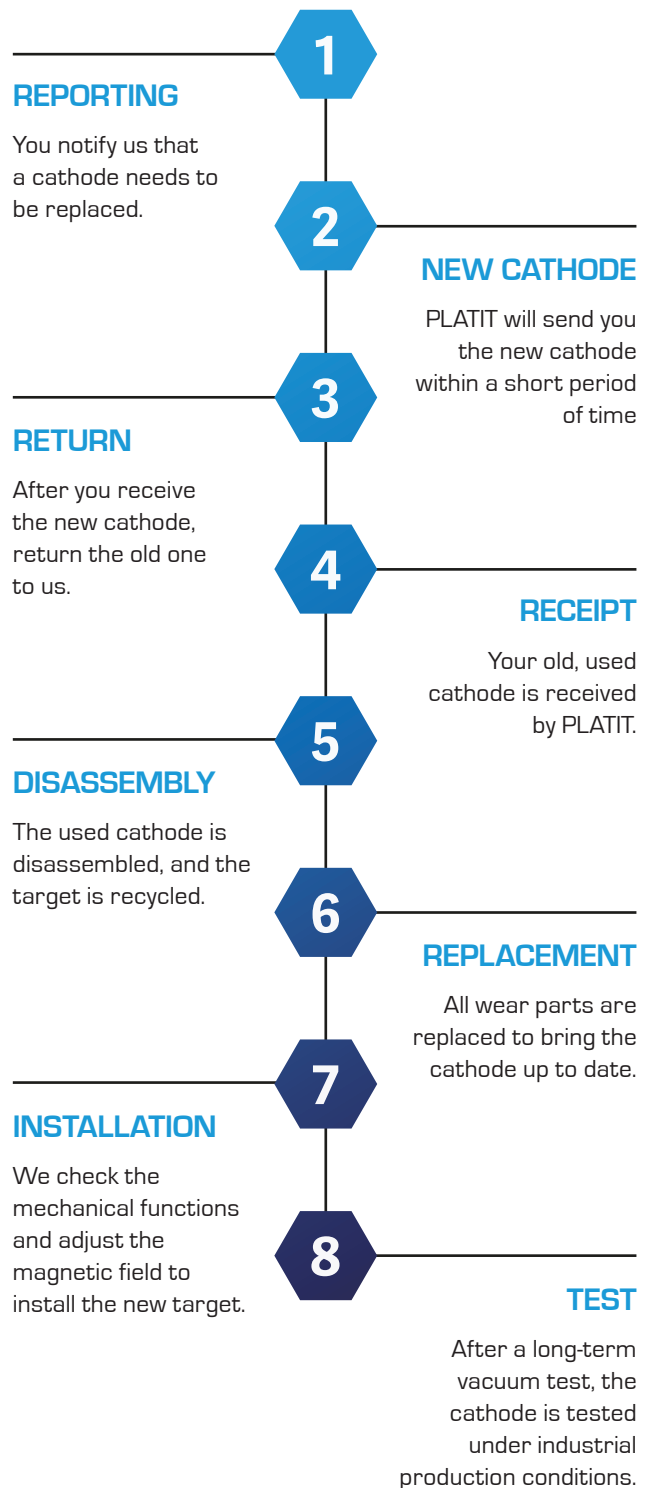
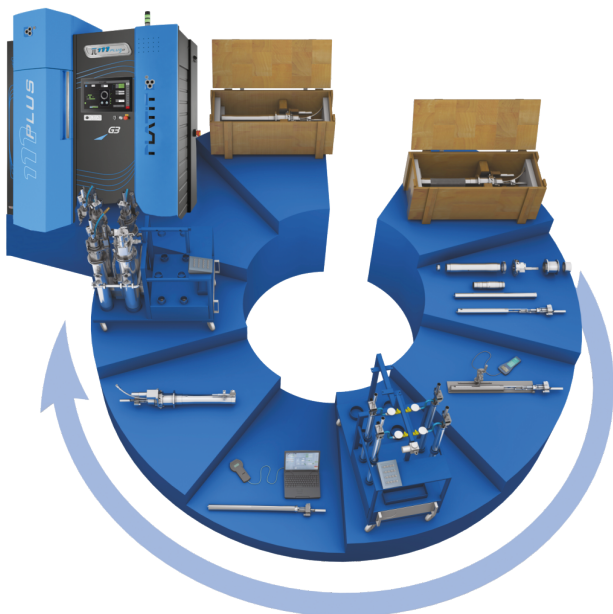


Cathode exchange – uncomplicated and fast

For our customers we have organized the cathode exchange very conveniently. To avoid storage costs, we take care of the transport of new cathodes and the environmentally friendly recycling of your used targets.

We guarantee the first-class workmanship of the targets and their material quality. Our specialists will be happy to explain to you how the cathodes can be replaced quickly and safely.

By the way: All rotating cathodes in PLATIT's Pi coating units have a lifetime warranty if the cathodes are changed regularly at one of PLATIT's cathode exchange centers.



Cathode exchange centers – close to you

With service organizations in Europe, North America and Asia, we operate 4 Cathode Exchange Centers (CEC) worldwide.

One of them is also near you.

PLATIT SHANGHAI

Service & CEC
Asian region

No. 161 Rijing Road
(Shanghai) PFTZ
CN-200131 Pudong
Shanghai

service-cn@platit.com
+86 215 833 8069

PLATIT Inc.

Service & CEC
North and South America

1312 Armour Blvd.,
Mundelein IL 60060
USA

service-us@platit.com
+1 855 475 2848

KOREA

CEC
South Korea

SQ Tech Co., Ltd.
283 Bupyeong-daero
Bupyeong-Gu, Incheon
KR-21315

korea@platit.com
+82 32 623 7800-6

PLATIT A.S.

Service & CEC
All other regions

Průmyslová 3020/3
CZ-78701 Šumperk
IN (IČ): 25904795
TAX IN (DIČ): CZ25904795

service-eu@platit.com
+420 733 743 733

Mundelein, US

Šumperk, Czech Republic



Sales partners & agents

Austria

Alfleth Engineering AG
AT-4580 Windischgarsten
info@platit.com
+43 676 847 004 100

Brazil

Rastertools M. e F. Ltda
BR-13480-051 Limeira SP
brazil@platit.com
+55 19 99748 3167

Bulgaria

Alfleth Engineering EOOD
BG-4006 Plovdiv
info@platit.com
+359 32 620 685

Germany

AR Industrievertretungen
DE-70567 Stuttgart
germany@platit.com
+49 711 7187 6340

Hungary

Alfleth Magyarország Kft.
HU-1117 Budapest
info@platit.com
+36 1 209 52 47

India

Industrial Interface India 3i
IND-400101 Mumbai
india@platit.com
+91 9833 6773 08

India

D & M Tech
IND-411026 Pune
india@platit.com
+ 91 8308 1066 77

Israel

TekTeam Ltd.
IL-6023201 Or-Yehuda
israel@platit.com
+97 236 323 576

Italy

S.I.M.U. S.r.l.
IT-10137 Torino
italy@platit.com
+39 011 3000 333

Kazakhstan, Kyrgyzstan, Uzbekistan

MEDEU Engineering LLP
KZ-160005 Shymkent City
info@platit.com
+7 747 395 10 71

Korea

SQ Commerce Co., Ltd
KR-21315 Incheon
korea@platit.com
+82 32 623 7800-6

Mexico

Presotec S.A.
MX-66600 Cd. Apodaca, N.L.
mexico@platit.com
+52 81 8375 4220

Poland

Technolutions
PL-99-400 Łowicz
poland@platit.com
+48 606 440 718

Portugal

Alida Castro LDA
PT-2635-654 Rio de Mouro
portugal@platit.com
+351 217 785 157

Romania

Alfleth Engineering AG
RO-500010 Brasov
info@platit.com
+40 268 510 012

Slovenia

Alfleth Engineering d.o.o.
SI-1217 Vodice
info@platit.com
+386 1 833 20 83

Spain

Technalloy S.A.
ES-08174 Barcelona
spain@platit.com
+34 609 539 570

Turkey

Erde Dis Ticaret Ltd. Ş. ti.
TR-34722 Hasanpasa, Kadıköy, Istanbul
turkey@platit.com
+ 90 216 330 2400

PLATIT AG

Headquarters
Eichholzstrasse 9
CH-2545 Selzach
info@platit.com
+41 32 544 62 00

PLATIT (Shanghai) Co., Ltd.

Sales, R&D, Service, CEC
No. 161 Rijjing Road (Shanghai) PFTZ
CN-200131 Pudong Shanghai
china@platit.com
+86 2158 6739 76

PLATIT a.s.

Production, R&D, Service, CEC
Průmyslová 3020/3
CZ-78701 Šumperk
info@platit.com
+420 583 241 588

PLATIT Inc.

Sales, Service, CEC
1312 Armour Blvd.,
Mundelein IL 60060, US
usa@platit.com
+1 847 680 5270

COMPENDIUM



Advanced Coating Systems
SWISS  QUALITY